

# Amba Care Homes Group: A long term partnership and a smarter energy strategy

Amba Care Homes Group owns and operates four residential care homes in the South East of England.

## How we support Amba Care Homes Group

We have worked with Amba Care Homes Group for more than five years.

During this time, we have resolved more than 50 issues, resulting in a considerable amount of time that we've saved the care home staff for investing into running their homes and caring for their residents.

As part of our bill checking service, we have uncovered many instances where homes within the group have been billed at 20% VAT, despite their eligibility for the lower 5% VAT. Although this is common, costs can stack up if the issue is left unresolved, especially because this will mean that Climate Change Levy (CCL) will also have been added, and because care homes and nursing homes will not be reclaiming the VAT if they are not registered to do so.

During the time we have served Amba Care Homes, we have identified issues with the incorrect rates being applied and incorrect meter reads. In each case, our expert knowledge and strong stakeholder relationships delivered quick and efficient resolutions, and positive outcomes for the group.

**“The time we have saved by working with Power Direct Ltd over the years is invaluable. Our dedicated Account Manager is a calm, friendly and reassuring voice at the end of the phone, and I have complete trust in the team because I know that they will always do what is best for my business.”**

Rajan Madlani

Director, Amba Care Homes Group

